

## **ChatHealth**

- Dedicated text messaging number 07507 329908
- School Nurse Team aims to reply to each message within one working day
- Young person receives an immediate bounce-back to confirm School Nurse has received the message
- Service operates Mon Fri, 9.00am 5.00pm
- If a young person needs help before they hear back from ChatHealth they are advised to contact a member of school staff or their doctor
- ChatHealth FAQs supporting young people to use the service www.wchc.nhs.uk