**BBC Panorama: Amazon: The Truth Behind the Click**

**Review by Jack Wilcox**

**Synopsis**

Conditions in the company's giant warehouses have been condemned by unions as among the worst in Britain. ... Working conditions in the company's giant warehouses have been condemned by unions as among the worst in Britain. Panorama goes undercover to find out what happens after we fill our online shopping basket.

**Who?**

Amazon.com, Inc., is an American multinational technology company based in Seattle that focuses on e-commerce, cloud computing, digital streaming, and artificial intelligence. It is considered one of the Big Four technology companies, along with Google, Apple, and Microsoft.

**What?**

The documentary shows the awful working conditions of the Amazon warehouses, and how working there may cause great damage to your physical and mental health. It also shows how strict and inhuman the working objectives are and the consequences if they don’t reach the certain target.

**Where?**

The documentary was filmed in Amazon’s warehouse in Swansea.

**When?**

The BBC released the footage in November 2013, but we assume it was filmed over the Christmas period in 2012.

**Why?**

The documentary was made to show that from the outside, Amazon are exemplary, but from the inside, the jobs their workers are made to do are awful sometimes. In reality, it is just showing that Amazon aren’t as perfect as they claim.

**What Next?**

In my opinion, the worldwide company need to change the working conditions in the warehouses, as well as needing to lower the pressure they put on the workers and they may need to completely change the way their workhouses all together.

**Rating /5**

5